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| Ì | UNITED STATES DISTRICT COURT | | |
| 15 | CENTRAL DISTRICT OF CALIFORNIA | | |
| 16 | WESTERN D | IVISION | |
| 17 | | Case No.: | |
| 18 | BRIAN M. KOPP, | COMPLAINT FOR | |
| | Plaintiff, | MISREPRESENTATION UNDER | |
| 19 | v. | THE DIGITAL MILLENNIUM COPYRIGHT ACT, | |
| 20 | VIVENDI UNIVERSAL GAMES | INTERFERENCE WITH CONTRACT, INTERFERENCE | |
| 21 | VIVENDI UNIVERSAL GAMES, INC., BLIZZARD | WITH PROSPECTIVE ECONOMIC | |
| 22 | ENTERTAINMENT, INC., and ENTERTAINMENT SOFTWARE | RELATIONS, UNFAIR, DECEPTIVE, AND FRAUDULENT | |
| 23 | ASSOCIATION | BUSINESS PRACTICES, AND DECLARATORY AND | |
| 24 | | INJUNCTIVE RELIEF. | |
| ∠+ | | | |
| 25 | | DEMAND FOR JURY TRIAL | |
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SUBJECT MATTER JURISDICTION

This Court has subject matter jurisdiction over plaintiff's 1. federal claims under 28 U.S.C. §§ 1331 and 1338. The federal claims arise under the Declaratory Judgment Act (28 U.S.C. § 2201), the Copyright Act (17 U.S.C. § 501), the Digital Millennium Copyright Act (17 U.S.C. § 512), and the Lanham Act (15 U.S.C. §§ 1114 & 1125). This Court has supplemental subject matter jurisdiction over plaintiff's state-law claims under 28 U.S.C. § 1367(a). This Court also has subject matter jurisdiction over plaintiff's state-law claims under 28 U.S.C. § 1332(a)(1), because plaintiff and defendants are citizens of different states and the matter in controversy exceeds \$75,000 exclusive of interest and costs. Plaintiff Brian M. Kopp is a citizen of Florida. Defendant Vivendi Universal Games, Inc. ("Vivendi") and Blizzard Entertainment, Inc. ("Blizzard") are each citizens of Delaware and California. Defendant Entertainment Software Association

NATURE OF THE ACTION

(the "ESA") is a citizen of Delaware and the District of Columbia.

2. Plaintiff is an individual who sells an electronic video game guide about one of Blizzard's video games on eBay, an Internet auction site.

Defendants incorrectly represented to eBay that plaintiff's sale of the game guide infringed their copyright, trademark, and other intellectual property

rights. Defendant's misrepresentations caused plaintiff to be unable to sell his guide on eBay and has thus resulted in lost profits. Plaintiff seeks damages and declaratory and injunctive relief to prevent defendant from engaging in further interference with his sale of the guide.

PARTIES

- 3. Plaintiff is an individual domiciled in Bronson, Florida.
- 4. Vivendi is a developer and publisher of video game software. It is a corporation incorporated in Delaware with its principal place of business in Los Angeles, California.
- 5. Blizzard is a developer and publisher of video game software. It is a corporation incorporated in Delaware with its principal place of business in Irvine, California, and is a wholly owned subsidiary of Vivendi.
- 6. The ESA is a trade group representing video game publishers. It is a corporation incorporated in Delaware with its principal place of business in Washington, D.C.

FACTS

The World of Warcraft Game

7. Blizzard is the developer and publisher of a video game called "World of Warcraft." World of Warcraft is what is frequently referred to as a "massively multiplayer online role-playing game," in which players from

around the world play together in a huge virtual environment. World of Warcraft is currently the most popular online game in North America, with more than 1.5 million subscribers.

- 8. Players in World of Warcraft create characters such as warriors, wizards, and rogues. The characters can be either human or members of various fantasy races such as dwarves, night elves, and gnomes. Players earn gold and "experience points" for their characters by killing monsters and completing "quests."
- World of Warcraft. After accumulating a certain amount of experience points, a character advances in level. All characters in the game are ranked at a level between one and sixty. As players earn higher levels, their characters are able to acquire new skills and magic powers. Achieving a high level is the ultimate goal of the game, and high-level characters are granted special status and privileges. Players usually must devote literally hundreds of hours to playing the game to achieve a character of level sixty. A secondary goal of the game is to accumulate gold, which players can use to purchase weapons, armor, and other useful items for their characters.
- 10. To play World of Warcraft, a player must first purchase a copy of the software published by Blizzard. The player must then register with

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the World of Warcraft online service and pay Blizzard a monthly subscription fee.

11. Blizzard has a registered copyright, including Registration No. PA-1-247-131, in the World of Warcraft game and a registered trademark, including Registration Nos. 2,877,945 and 2,972,619, in the phrase "World of Warcraft."

The eBay Auction Site

- 12. eBay is a virtual Internet marketplace on which members can sell goods and services in an auction-style or fixed-price format. It is by far the largest site of its kind on the Internet, with more than one hundred million registered users. Each product for sale on eBay has its own web page, called a "listing" or "auction," which describes the product and allows potential purchasers to bid on or purchase the product.
- 13. As an Internet Service Provider ("ISP"), eBay is protected from liability by the Digital Millennium Copyright Act ("DMCA") for listings that contain copyrighted text or pictures or that advertise unauthorized copies of copyrighted material. *Hendrickson v. eBay, Inc.*, 165 F. Supp. 2d 1082, 1088 (C.D. Cal. 2001). The DMCA provides ISPs safe harbor from liability for "infringement of copyright by reason of the storage at the direction of a user of material that resides on a system or network controlled

or operated by [the ISP]." 17 U.S.C. § 512(c)(1). To qualify for protection from liability under this provision, an ISP must act expeditiously to remove material that is claimed to be infringing upon receiving a "notice of claimed infringement" from the copyright owner. *Id.* § 512(c)(1)(C). The requirements of a notice of claimed infringement are spelled out in 17 U.S.C. § 512(c)(3).

- ISP who is targeted by a notice of claimed infringement to contest the notice with the ISP. Under 17 U.S.C. § 512(g), a subscriber to an ISP can submit a "counter notice" to the ISP stating "under penalty of perjury that the subscriber has a good faith belief that the material was removed . . . as a result of mistake or misidentification of the material." *Id.* § 512(g)(3). An ISP continues to enjoy safe harbor from liability if, upon receiving a counter notice from a subscriber, it notifies the person who filed the notice of claimed infringement that it will reinstate the removed material in ten to fourteen business days unless it receives notice that there is a pending legal action to restrain the subscriber from continuing to post the allegedly infringing material. *Id.* § 512(g)(2).
- 15. To meet the safe harbor requirements in the DMCA, eBay implemented a program called the "Verified Rights Owner"—or "VeRO"—

program. See Hendrickson, 165 F. Supp. 2d at 1085 (citing eBay statement that VeRO procedures "are intended to substantially comply with the requirements of the [DMCA]"). Owners of intellectual property who register for the VeRO program can submit a notice of claimed infringement to eBay stating that a particular auction violates their intellectual property rights. In filling out the notice of claimed infringement, the VeRO member must sign a statement, under penalty of perjury, that it has a good-faith belief that the identified auction violates its intellectual property rights or the intellectual property rights of someone it represents.

- 16. When a VeRO member submits a notice of claimed infringement regarding a particular auction listing, eBay automatically terminates that listing. eBay does not independently review the validity of the notice of claimed infringement and trusts the VeRO member's honesty that a particular auction is infringing.
- 17. When a certain number of an eBay seller's auctions are terminated because of notices of claimed infringement from a VeRO member, eBay will suspend that seller's account. The number of terminations required before the seller's account is suspended varies from seller to seller.

- 18. If it is the first time a seller has been suspended, eBay will reinstate the seller's account if the seller submits a signed request for reinstatement swearing under penalty of perjury not to knowingly offer any items or post any listings on eBay that are illegal or that infringe the rights of any third parties. If a seller's account is suspended a second time because of notices of claimed infringement from VeRO members, eBay will not reinstate the account absent a request from the VeRO member that caused the suspension or a court order.
- 19. Defendants are members of eBay's VeRO program. After joining the program, eBay informed them that if it received a notice of claimed infringement regarding a particular auction, it would automatically terminate the auction and would reinstate the auction at the VeRO member's request.
- 20. Defendants submitted multiple notices of claimed infringement against various auction listings and, based on that experience, fully understood the procedures of eBay's VeRO program.

Plaintiff's World of Warcraft Guide

21. Plaintiff purchased a copy of World of Warcraft on November23, 2004, and immediately subscribed to Blizzard's online service. Plaintiff

played the game frequently and, over the next few months, reached level sixty with one of his characters (a night elf rogue).

- 22. Based on his experience playing the game and information he obtained from other players over the Internet, plaintiff created an electronic guidebook titled "The Ultimate World of Warcraft Leveling & Gold Guide." The book contained tips on how to play the game, how to accomplish quests, and how to acquire gold and experience points.
- 23. The book did not contain any of defendants' copyrighted text or storyline. It did contain a small number of "screen shots"—pictures of the screen captured while playing the game—that plaintiff downloaded from a web site unaffiliated with defendants. The book was the independent creation of plaintiff and was entitled to the protection of the First Amendment. It did not infringe any of defendants' copyrights, and the limited use of screen shots constituted fair use.
- 24. Plaintiff included a disclaimer on the first page of the book stating that "[t]his guide is not a copy of the official guide," and that the book is "an unauthorized source" of information about the game. Plaintiff also noted in the disclaimer that World of Warcraft is "owned and operated by Blizzard" and that he had "composed this guide independently and it is not endorsed or authorized by Blizzard." The disclaimer further stated that

"[t]his product was created solely to inform/educate players of the online game World Of Warcraft [about how] to become a better player."

- 25. There was never any likelihood of confusion about whether plaintiff's book was sponsored by or affiliated with defendants. The book did not infringe, dilute, or tarnish defendants' trademarks or any other rights.
- 26. On August 18, 2005, plaintiff began offering his book for sale on eBay using the account name "wowseller88." Plaintiff created a listing for the book that did not include any of defendants' copyrighted text or graphics. The listing included a copy of the disclaimer from the book and clearly stated that plaintiff was not affiliated with Blizzard. Nothing in the eBay listing infringed any of defendants' copyrights.
- 27. Everything in plaintiff's eBay listings was truthful. There was never any likelihood of confusion about whether the listing was sponsored by or affiliated with defendants. Plaintiff's eBay listing did not infringe, dilute, or tarnish defendants' trademarks or any other rights.
- 28. Plaintiff used multiple copies of the same listing to sell his book on eBay. After selling a book, plaintiff created a new auction listing so that he always had several books available for purchase at any time. Plaintiff sold several hundred copies of his book on eBay over the next several

months, sometimes in the form of an auction and sometimes for a fixed price. Most copies of the book sold for about fifteen dollars.

Conduct of the Defendants

- 29. In September 2005, defendants filed several notices of claimed infringement with eBay, swearing under penalty of perjury that they had a good faith belief that plaintiff's auctions of his book violated defendants' intellectual property rights.
- 30. After receiving the notices of claimed infringement from defendants, eBay sent plaintiff several emails notifying him that his auctions had been terminated "because the intellectual property rights owner notified us, under penalty of perjury, that your listing or the item itself infringes their copyright, trademark, or other rights." eBay notified bidders on the auction that the auction had been terminated and that their bids were canceled.
- 31. In its notification to plaintiff, eBay identified the intellectual property rights owner responsible for the termination of the auctions as the ESA and provided the email address "esa@theesa.com" (an email address belonging to the ESA) as contact information. However, the ESA was actually working in combination with and with the authorization of the other defendants, Blizzard and Vivendi.

- 32. Plaintiff sent numerous emails to the ESA at the specified email address, explaining that his book did not infringe anybody's intellectual property rights, asking why his auctions were terminated, and requesting that the ESA revoke its notice of claimed infringement. The ESA did not respond to plaintiff's emails.
- 33. In late September 2005, plaintiff filed five counter notices with eBay under the DMCA, contesting the removal of his auctions. Pursuant to the DMCA, 17 U.S.C. § 512(g), eBay then told defendants they had fourteen days to notify eBay that they had initiated a legal action against plaintiff or the auctions would be reinstated.
- 34. When defendants did not respond within the required period, eBay reinstated the five auctions on October 6, 2005. Plaintiff continued selling his book on eBay.
- 35. The next day, on October 7, defendants filed a new notice of claimed infringement against another of plaintiff's book auctions. eBay automatically terminates an auction when a VeRO member submits a notice of claimed infringement, even if the targeted listing is identical to another auction that has already been reinstated pursuant to a counter notice.

 Accordingly, eBay terminated the targeted auction.

- 36. On October 11, defendants submitted five more notices of claimed infringement against plaintiff, and eBay notified plaintiff that five more of his book auctions had been terminated as a result.
- 37. In one of the October 11 notifications, eBay notified plaintiff that the VeRO member responsible for terminating his auction was the ESA, but provided a contact email address of "vuglegal@vugames.com" (an email address belonging to Vivendi's legal department).
- 38. On October 13, defendants submitted six more notices of claimed infringement against plaintiff, causing eBay to terminate six more of plaintiff's book auctions.
- 39. Plaintiff continued to attempt to contact the ESA at the supplied email address but received no response.
- 40. On November 2, defendants submitted three more notices of claimed infringement to eBay and eBay notified plaintiff that three more of his book auctions were therefore terminated. In one of the notifications, eBay identified the VeRO member that had requested termination as the ESA, but again supplied as contact information the email address vulegal@vugames.com.
- 41. On the same day, plaintiff emailed the Vivendi legal department at the vulegal@vugames.com address, writing:

i have filed a counter suite [counter notice] with ebay back in the end of september, as of october 5th ESA has agreed not to vero my listings as I have proved this is my product and not infringing rights. i never get a reply from the esa@theesa.com email you used to use, if this is a bot [automated web robot] that does this you have to make it stop removing my listings. thank you[.]

- 42. Plaintiff received an automated email reply from Rod Rigole. Rigole is Vice President of Legal Affairs at Vivendi and in that capacity also serves as legal counsel for Blizzard. The email stated that Rigole was out of the office until November 9, but gave an emergency cellular phone contact number. Plaintiff called Rigole's cell phone number and left a voice mail message explaining that he had filed a counter notice, that his book did not infringe defendants' intellectual property, and that he wanted defendants to stop terminating his auctions.
- 43. On November 3, Rigole responded to plaintiff's email, telling him he would be out of the office until November 9 and to contact him again at that time.
- 44. Meanwhile, defendants continued to submit notices of claimed infringement against plaintiff. Between November 4th and 7th, defendants

submitted ten more notices of claimed infringement and eBay terminated all ten of the targeted auctions. On November 6, because of Vivendi's repeated notices of claimed infringement, plaintiff's eBay account was suspended, and all his auctions were terminated. As a result, plaintiff was unable to sell any more products on eBay.

- 45. Defendants ordered each of these ten auctions removed while Rigole was still on vacation, even though defendants were on notice that the book did not infringe their intellectual property rights and had not yet requested to see a copy of plaintiff's book.
- 46. Once again, in two of the notices from eBay informing plaintiff that his auctions had been terminated, the VeRO member reporting the allegedly infringing auction was identified as the ESA, but the contact information was listed as the email address vulegal@vugames.com.
- 47. On November 6, Plaintiff again emailed the Vivendi legal department at the vulegal@vugames.com address, writing:

 what is this all about again first it was ESA then i got the last vero from ESA with this email. how is this infringing your rights when its a guide i've compiled? do people there blindly vero or do they use a bot of some kind. if this reaches the same

person who is out of office till nov 9th please tell me what the deal is[.]

Plaintiff provided a link to a website where his book was accessible.

- 48. Also on November 6, plaintiff sent an email directly to Rigole's email address. Plaintiff repeated the statement he had made in his email to the legal department and again provided the link to read his book. Plaintiff stated that he had unsuccessfully tried to call Rigole's cell phone, and wrote "I am trying to show you so you can tell ebay this is not infringing because I have been suspended and this is my selling account on ebay and this costs me a great deal of money not being able to sell." He further wrote that "to reinstate these you simply have to send an email to vero@ebay.com I would greatly appreciate if you looked into this and could stop the removal of the listings by whoever is doing this. I do not sell any form of items from the game world of warcraft simply informational guides."
- 49. On November 8, Rigole replied to plaintiff via email, writing: "I would not consider this an emergency. I will be back in the office on Wednesday and would be more than happy to discuss after I review the materials you sent."
 - 50. On November 9, Rigole emailed plaintiff:

Please send me a copy of your "guide" so that I can better address your inquiry. Note, however, that you are not allowed to sell unauthorized [World of Warcraft] guides that attempt to trade off the substantial good will that Blizzard Entertainment has built up in World of Warcraft.

- 51. On November 9, 2005, plaintiff emailed Rigole, attaching for the second time a link to a web page where Rigole could view the book. In the email, plaintiff told Rigole that he had previously filed a counter notice against the ESA that went uncontested. He attached a copy of the previous counter notice and requested that Rigole contact eBay to have his account reinstated. Plaintiff also informed Rigole that eBay was his means of income and that without his account he was unable to sell other products on eBay.
- 52. On November 10, 2005, Rigole replied via email, telling plaintiff that he had reviewed the book, but had not been able to view any of its images. Rigole wrote that "the problem is that you are using Blizzard's intellectual property for commercial purposes in your sale of an unauthorized 'World of Warcraft leveling guide' and are attempting to trade off the substantial good will that Blizzard has built up in the World of Warcraft brand."

- Plaintiff and Rigole exchanged a series of further emails.

 Plaintiff argued that his book did not infringe any of Blizzard's intellectual property rights. Rigole acknowledged that plaintiff's reinstatement on eBay "requires confirmation from the rights holder, which is Blizzard," but stated that "such confirmation will not be forthcoming." Rigole told plaintiff that "[i]f you continue selling this guide in the same manner, it will be removed and further action will be taken against you." Rigole advised plaintiff to consult an attorney and wrote: "Please note that you have been put on notice. Blizzard reserves its right to pursue legal remedies if you[r] conduct continues."
- 54. Rigole refused to clarify how plaintiff's book infringed defendants' intellectual property, writing in an email only that "[i]t has to do with established legal principles involving intellectual property, including trademark and/or copyright." Rigole advised plaintiff to consult a reference book for more information or to "search[] the Internet for the following terms 'intellectual property', 'trademarks', and 'copyrights.'"
- 55. On November 14, plaintiff again emailed Rigole requesting that Rigole consent to have eBay reinstate his account. Rigole responded the same day: "As I said, your 'guide' violates Blizzard Entertainment's

intellectual property. Therefore, I cannot provide the consent you have requested."

- 56. Plaintiff then submitted a request for reinstatement with eBay, declaring under penalty of perjury that he would not knowingly offer any items or post any listings on eBay that are illegal or that infringe the rights of any third parties. As a result, eBay reinstated plaintiff's account on November 15. To avoid having his account again wrongfully suspended by defendants, plaintiff stopped selling any more of his books using his wowseller88 account. Plaintiff instead created a separate eBay account called hotguides88 and resumed selling his books using that account.
- 57. On November 18, defendants submitted three more notices of claimed infringement with eBay and, as a result, eBay terminated three of plaintiff's auctions associated with the hotguides 88 account.
- 58. On that same day, plaintiff again contacted Rigole by email requesting that defendants allow him to re-list his auctions. Rigole responded via email that the auction had been terminated because it "involve[d] the infringement of Blizzard Entertainment's intellectual property, specifically the World of Warcraft / WoW trademarks and copyrights." He further wrote: "Please consider this a warning. If you continue with the aforementioned activities, we will have no other

alternative but to review all legal remedies available to us including taking formal legal action to protect our rights."

- 59. On November 28, Vivendi filed another notice of claimed infringement against plaintiff's wowseller88 account on one of the auctions that plaintiff had already voluntarily removed. VeRO members on eBay have the ability to view and file notices of claimed infringement against auction listings even after they have been voluntarily removed by the seller. As a result, plaintiff's wowseller88 account was suspended for a second time.
- of claimed infringement with eBay for auctions connected with plaintiff's hotguides88 account. As a result, eBay indefinitely suspended plaintiff's hotguides88 account the same day. eBay notified plaintiff that the auctions were terminated "because Blizzard Entertainment reported it to us for violating their intellectual property rights." The only contact information given was the email address nharms@blizzard.com, an email address belonging to Blizzard.
- 61. On December 29, plaintiff emailed the nharms@blizzard email address requesting to know why his auctions were terminated. On January

4, 2006, plaintiff received an emailed response from Rigole, who said the inquiry had been forwarded to his attention. Rigole wrote:

You are not allowed to sell an unauthorized "guide" that attempts to trade off the substantial good will and recognition that Blizzard has built up in connection with its World of Warcraft product. In addition, the EULA prohibits using the World of Warcraft software for "commercial purposes".

Your disclaimer that the guides are for "educational purposes only" is ineffective.

Please consider this a warning. If you continue with the aforementioned activities, we will have not [sic] other alternative but to review all legal remedies available to us including taking formal legal action to protect our rights.

- 62. All of plaintiff's auctions terminated by eBay were the result of notices of claimed infringement filed against plaintiff by the ESA, Vivendi, and Blizzard, working separately or in cooperation.
- 63. Vivendi and the ESA filed these notices of claimed infringement even though plaintiff had filed a counter notice under the DMCA and were on notice that the book did not infringe any of their

intellectual property rights. Defendants had not yet requested to see a copy of plaintiff's book at the time they ordered most of the auctions terminated.

- 64. eBay has informed plaintiff that it will reinstate his account only when it receives consent from defendants.
- 65. As a result of defendants' misrepresentations, Plaintiff has lost sales and is unable to continue to sell his book on eBay.

FIRST CLAIM FOR RELIEF MISREPRESENTATION OF COPYRIGHT INFRINGEMENT UNDER THE DMCA, 17 U.S.C. § 512(f)

- 66. By submitting notices of claimed infringement to eBay regarding plaintiff's book, defendants knowingly and materially misrepresented that plaintiff's sale of his book infringed defendants' copyright.
 - 67. Defendants' conduct resulted in lost profits for plaintiff.

SECOND CLAIM FOR RELIEF TORTIOUS INTERFERENCE WITH CONTRACT

- 68. Plaintiff had a valid contract with eBay to sell products on its auction site.
- 69. Plaintiff also had valid contracts with eBay shoppers who had placed bids on or agreed to purchase his book.
- 70. Defendants knew about plaintiff's contracts with eBay and eBay shoppers.

- 71. Defendants intentionally filed false notices of claimed infringement to disrupt plaintiff's contracts. In the alternative, defendants negligently filed the false notices of claimed infringement.
- 72. Defendants' conduct caused eBay and to terminate its contract with plaintiff by suspending his account.
- 73. Defendants' conduct also caused eBay shoppers who had placed bids or agreed to buy his book to terminate their contracts with plaintiff.
 - 74. Defendants' conduct resulted in lost profits for plaintiff.

THIRD CLAIM FOR RELIEF TORTIOUS INTERFERENCE WITH PROSPECTIVE ECONOMIC ADVANTAGE

- 75. Plaintiff had an economic relationship with eBay, with the probability of future economic benefit to plaintiff.
- 76. Plaintiff also had economic relationships with potential purchasers who had bid on his book auctions or would bid on future book auctions.
- 77. Defendants knew about plaintiff's economic relationship with eBay and potential purchasers of his book.
- 78. Defendants intentionally filed false notices of claimed infringement to disrupt plaintiff's future economic benefit by causing him

lost sales. In the alternative, defendants negligently filed the false notices of claimed infringement against plaintiff.

- 79. Defendants' conduct was independently wrongful in that it constituted misrepresentation and improper business practices.
- 80. Defendants' conduct caused plaintiff to lose future economic benefits by causing lost sales.

FOURTH CLAIM FOR RELIEF UNFAIR, DECEPTIVE, AND FRAUDULENT BUSINESS PRACTICES

- 81. Defendants' conduct constitutes unfair, deceptive, and fraudulent business practices under the California Unfair Competition Law, Cal. Bus. & Prof. Code § 17200, the Florida Deceptive and Unfair Trade Practices Act, Fla. Stat. §§ 501.201–.213, and the D.C. Consumer Protection Procedures Act, D.C. Stat. § 28-3904.
 - 82. Defendants' conduct resulted in lost profits for plaintiff.

FIFTH CLAIM FOR RELIEF DECLARATORY AND INJUNCTIVE RELIEF

- 83. Defendants contend that plaintiff's book infringes their copyright, trademark, and other unidentified intellectual property rights.
- 84. Plaintiff contends that his book does not infringe any of defendants' copyright, trademark, or other rights, constitutes fair use, and is protected by the First Amendment.

- 85. Defendants have threatened to take legal action against plaintiff if he continues selling his book.
- 86. Plaintiff continues to sell his book on his personal website at http://www.ultimatewowguide.i8.com under threat of legal action by defendants and plans to continue doing so for the indefinite future.
- 87. Defendants have repeatedly terminated plaintiff's eBay auctions and have threatened to continue doing so.
- 88. As a result of defendants' termination of his auctions, eBay suspended Plaintiff's account and has informed plaintiff that it will not reinstate it until eBay receives authorization from defendants.
- 89. Defendants have refused to authorize eBay to reinstate Plaintiff's account, and will not do so absent an order of this Court to the contrary.
- 90. Plaintiff desires to sell his book on eBay but, as a result of defendants' actions, is unable to do so. As a result, plaintiff continues to lose profits.
- 91. There is a real and actual controversy between Plaintiff and defendants regarding whether the continued sale of his book is lawful or whether it infringes defendants' rights.

DEMAND FOR RELIEF

Plaintiff demands judgment as follows:

- Actual damages, punitive damages, treble or statutory damages 1. under D.C. Stat. § 28-3905(k), costs, and attorneys' fees.
- A declaratory judgment that plaintiff's sale of the book, "The 2. Ultimate World of Warcraft Leveling & Gold Guide," is lawful, protected by the First Amendment, and does not infringe defendants' copyright, trademark, or other rights.
- 3. An injunction:
 - a. prohibiting defendants from further interfering with the sale of plaintiff's book, and
 - b. requiring defendants to rescind their notices of claimed infringement with eBay and to authorize eBay to reinstate plaintiff's account.

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| 1 | 4. Such other relief as the Court finds appropriate. | |
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| 2 | Dated: March 23, 2006 | Respectfully submitted, |
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| 4 | | NEIL D. GREENSTEIN |
| 5 | | TECHMARK |
| 6 | | GREGORY A. BECK |
| 7 | | PAUL ALAN LEVY PUBLIC CITIZEN LITIGATION GROUP |
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| 11 | | By: //u/a/ / |
| 12 | | Attorneys for Plaintiff |
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| 14 | DEMAND FOR JURY TRIAL | |
| 15 | Plaintiff, Brian M. Kopp, hereby requests a trial by jury on all issues | |
| 16 17 | triable of right by a jury. | |
| 18 | Dated: March 23, 2006 | Respectfully submitted, |
| 19 | , | NEIL D. GREENSTEIN |
| 20 | | TECHMARK |
| 21 | | GREGORY A. BECK |
| 22 | | PAUL ALAN LEVY PUBLIC CITIZEN LITIGATION GROUP |
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| 25 | | By: Mul W- Of miles Neil D. Greenstein |
| 26 | | Attorneys for Plaintiff |
| 27 | | |